

# TWINNING CONTRACT

BA 15 IPA SR 01 17

## Support to the reform of the statistics system in Bosnia and Herzegovina



## FINAL REPORT

**Component 2: Business Statistics**  
**Sub-component 2.5: Tourism Statistics**

2.5.8 Follow-up on the work done on tourism statistics

Report by  
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Version: Final

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**List of Abbreviations**

BHAS	Agency for Statistics of Bosnia and Herzegovina
BiH	Bosnia and Herzegovina
CBBH	Central Bank of Bosnia and Herzegovina
EC	European Commission
EU	European Union
FBiH	Federation of Bosnia and Herzegovina
FIS	Institute for Statistics of Federation of Bosnia and Herzegovina
MS	EU Member State
RSIS	Institute for Statistics of Republika Srpska
RTA	Resident Twinning Adviser
ToR	Terms of Reference

## 1. General comments

This final report was prepared within the EU Twinning Project “Support to the reform of the statistics system in Bosnia and Herzegovina”.

Due to the outbreak of COVID-19 the last scheduled mission to take place 17–19 March 2020 was cancelled. For the same reason, this report will be limited in scope and will only include a few comments to the following chapters.

The MS experts would like to express their thanks to all officials and individuals met during the missions carried out under this project for the kind support and valuable information which we have received during our stays in Bosnia-Herzegovina and which highly facilitated the work of the consultants.

This views and observations stated in this report are those of the consultants and do not necessarily correspond to the views of EU, BHAS, FIS, RSIS, CBBH, Statistics Denmark, INSEE, Statistics Finland and Croatian Bureau of Statistics.

## 2. Status at the beginning of the project

No regular production of indicators on the demand side survey existed prior to this project.

## 3. Status of project results

The mandatory result for this sub-component was:

**New indicators on demand-side tourism statistics, in accordance with EU Regulation 692/2011 (Annex II – National tourism) produced and made available to users by 8th project quarter**

The benchmarks regarding this sub-component was as follows:

**Plan for development of demand-side tourism statistics produced by 2nd project quarter:** Achieved.

**Questionnaire for a regular survey prepared by 2nd project quarter:** Achieved.

**Criteria for an IT application defined by 5th project quarter:** Achieved.

**First results of survey analyzed by 6th project quarter:** Achieved. Analysis of the results of the demand-side survey for referent year 2018 has been completed.

**Indicators on demand-side tourism statistics compiled by 7th project quarter:** Achieved. Preliminary results on regular survey for referent year 2018 have been prepared.

**Indicators on demand-side tourism statistics made available to users by 8th project quarter:** Partly achieved. Draft publication on Survey on private and business trips has been prepared and the first release will be published by the end of April 2020.

**Methodological document on demand-side tourism statistics developed by 8th project quarter:** Partly achieved. The first version of the methodological document on the demand side has been prepared. The document will be finalized in April 2020.

**Quality report for tourism statistics developed by 8th project quarter:** Partly achieved. A draft of the quality report for Survey on private and business trips has been prepared. The final quality report will be prepared in April 2020.

As written under the general comments, the last mission was cancelled due to the outbreak of COVID-19.

#### **4. Sustainability of the achievements**

See chapter 5. Recommendations for the future.

#### **5. Recommendations for the future (short and long term)**

The biggest challenge is the delay in getting preliminary results for 2018. Huge burden was on the methodologists/ sample experts due to a lack of time because of other projects (LFS, HBS, etc.) overlap. Unfortunately, due to the situation regarding coronavirus, implementation of all activities has been slowed down in March 2020.

Firstly, it is recommended in a regular production of this survey to allocate more time for the sample experts as it has been difficult for them to have enough time due to overlapping projects such as LFS, HBS etc.

Secondly, it is recommended by the MS experts to focus on producing the most important indicators such as the number of trips, purpose and destination to begin with and then broaden the scope at a later stage.

Thirdly, it is recommended to focus on developing a data collection tool for CAWI that may be relevant at a later stage. This may also reduce the data collection costs significantly.

#### **6. Identification of needs for additional support**

Not relevant.

#### **7. Outstanding issues**

Not relevant.